

## Where Do I Start?

### VTAC

Our Virtual Teaching Assistance Center, commonly referred to as VTAC, is a resource for faculty that contains training guides and other instructional support documentation to assist with developing and teaching online and hybrid courses. To access VTAC, visit [vtac.lonestar.edu](https://vtac.lonestar.edu) in your browser or click VTAC Support on the navbar in D2L Brightspace.



### Online Teaching Certification



If you're new to Lone Star College, and are teaching an online or hybrid course, complete the Online Teaching Certification (OTC). It provides information on best practices for online teaching, how to use the learning management system (LMS) tools, and where to get course support.

## Where Can I Get Assistance?

### VTAC Support Page

The VTAC Support page contains links for the instructional support options available to faculty. Besides self-service options, there are links to contact OTS, the D2L Helpdesk, and make appointments with Online Services agents in-person, virtually, or by phone.



### Instructional Designers & Technologists



Online Services has staff on all main campuses who can provide training, support, and course design assistance to help keep your courses engaging and running smoothly. Visit VTAC to learn about the difference between designers and technologists and found out who to contact on your campus.